

Balblair Self Catering Cottages
Balblair Farm, Croy, Inverness IV2 5PH

Terms & Conditions 2021

(amended to include Covid-19)

1. The period of hire is from 4pm on the day of arrival until 10 am on the day of departure.
2. Prices agreed are for the cottage and the number of occupants stated at time of booking. This number must not be exceeded. The rates include all bed linen, towels, electricity and a basket of logs. Wi-Fi as available at no extra cost. Cleaning products e.g. dishwasher tablets and washing machine liquid are also provided. Cots (cot linen not provided) and highchairs are available on request at no extra charge.
3. A non-refundable deposit is required as confirmation of booking. The remaining balance will be required six weeks from the start date of the holiday. (If booked within six weeks of the holiday start date the full amount is payable on booking).
4. If you cancel the booking before the date that the final balance is due, the deposit will not be refunded. If you cancel on or after this date the balance will not be refunded. We recommend that you take out holiday insurance to cover in the case of cancellation.
5. Our Covid-19 cancellation policy
 - If you have Covid-19 symptoms please do not travel.
 - We will be following government guidelines by asking how you are feeling prior to arrival and on departure.
 - If you arrive at the booked accommodation to find you have symptoms, we kindly ask that you do not enter the property and return home to self-isolate as per government guidelines.
 - Should the Scottish Government levels prevent either parties from travelling a full refund or a voucher or to move the booking forward will be offered.
 - We recommend travel insurance to cover any illness including cancellation of your holiday accommodation due to covid-19.
6. The property shall be used for holiday purposes only and must not be sub-let.
7. Use of the property is at the hirer's own risk and no liability shall fall on the proprietor for injury to the occupants or for damage or loss of the hirer's personal property.
8. Guests must leave the property clean and tidy and will be liable for any breakages or damage to the property.
9. Smoking is not permitted in the property.
10. Well behaved pets are permitted by prior arrangement but should not be left unattended in the property. They should also not be allowed on the furniture or in the bedrooms. Guests are liable for any breakages or damage to the property caused by their pet(s).